

## Taxi fare consultation responses – 2019 –

## Appendix A

Issue	Summary of response
Vehicle requirements	Feels Lichfield charges and vehicle requirements are higher than other areas especially considering new age of vehicle requirements and pending Euro 6/CCTV requirements.
Waiting time	Feels that these should be introduced in Lichfield in line with most other areas.
Tier 2 rate	Feels this should be higher as it currently does not equate to time and an half.
Waiting time	Drivers are sometimes asked to stop at fast food restaurants or cash points as part of the journey and are not recompensed for this waiting time. The waiting at these places impacts on a drivers ability to complete a fare and move to the next fare therefore reducing potential earnings. Drivers have been previously advised that they can reset the meter when they arrive at a place where they are expected to wait or can refuse to go to fast food restaurants but this has result in passengers becoming verbally aggressive and claiming that the driver is acting unlawfully. Respondents believes Lichfield is the only authority in the country to not allow waiting time charges.
Tariff review	As the fares have not been reviewed for 7 years they have not kept up with the costs to drivers such as MOT, road tax, insurance and costs payable to LDC for licensing activity.
Soiling charge	This is currently set at £50 and the respondent feels this is not sufficient to cover the cost of a thorough valet of a car should a passenger soil the vehicle. The respondent believes the service costs at least £60 and drivers often spend £80.
Vehicle requirements <ul style="list-style-type: none"> <li>Age limit of vehicles</li> </ul>	Feels that the recent policy change reducing the vehicle age limit from 6 to 5 years is unjustified and expensive for drivers. Requests that the age limit be increased to 10 years in line with purpose built vehicles.
Waiting time	This should be incorporated into the tariff in line with other local authorities.
Tier 1 tariff	This should be increased to £4 minimum and then 17p per 100m.
Tier 2 tariff	This should be increased to be one and a half of tariff 1.
Waiting time	Incorporate waiting times in line with other areas. Suggested level first 5 minutes free than £20 an hour (equating to £5 per 15 minutes period) <b>or</b> no free period and £15 per hour (equating to £3.75 per 15 minutes).
Tier 1 tariff	Increase from £3.60 to £4.00
Tier 2 tariff	Increase from £4.80 to £5.00
Tier 1 tariff	Increase from £3.60 to £4.00
Tier 2 tariff	Increase from £4.80 to £5.00
Waiting times	Incorporate waiting times in line with other areas. Suggested level first 10 minutes free than £15 an hour <b>or</b> no free period and £12 per hour.
Waiting time	This should be incorporated into the tariff in line with other local authorities.
Tariff review	Request fares are increased to come in line with neighbouring authorities. Requested fares increased to those in place in Stafford.

Waiting time	This should be incorporated into the tariff in line with other local authorities. Allows taxi drivers to be recompensed for waiting times which impact on their ability to earn.
Tariff review	As the fares have not been reviewed for 7 years they have not kept up with the costs to drivers such as MOT, road tax and insurance.
Waiting time	This should be incorporated into the tariff in line with other local authorities. Allows taxi drivers to be recompensed for waiting times which impact on their ability to earn.
Tier 1 tariff	This should be increased to £4 minimum and then 20p per 100m.
Tier 2 tariff	This should be increased to be one and a half of tariff 1.
Waiting time	This should be incorporated into the tariff in line with other local authorities. Allows taxi drivers to be recompensed for waiting times which impact on their ability to earn.
Tariff review	As the fares have not been reviewed for 7 years they have not kept up with the costs to drivers such as MOT, road tax and insurance. Also increased costs associated with the reduction of time a vehicle can be used as a taxi.